



JOB POSTING Case Worker

TITLE: Case Worker
WAGE RANGE: \$23.99 - \$25.50 per hour
HOURS OF WORK: Day and Evening shift rotations available

Main Street Project provides a safe place of respite, shelter and support, with dignity and without judgment to individuals in our community experiencing homelessness and addiction. We advocate for a more inclusive society and assist marginalized individuals in making real choices in their lives.

Case Workers are responsible for connecting to and engaging with people experiencing homelessness who use Main Street Project's Services. By working collaboratively with support worker staff, this position is a key part in working to move people from needing shelter to being permanently housed.

Main Street Project is currently hiring for multiple Case Worker roles in a variety of areas. We're looking for qualified and empathetic individuals to join our team!

KEY RESPONSIBILITIES

- Develop professional and supportive relationships with people experiencing homelessness
- Provide on-going case management support to assess progress and ensure treatment plan
- Develop individualized care plans in collaboration with participants, addressing short-term and long-term goals
- Identify in a proactive manner, barriers that restrict and develop strategies that facilitate the participants's ability to meet identified goals
- Establish and coordinate care with community partners
- Provide transportation to participants for appointments in community
- Meet with participants both on-site and in community
- Identify and document participant needs through repeated contacts with participants
- Provide resources as needed to people seeking services in a way that ensures that the participant is an informed decision-making participant
- Work collaboratively with a multi-disciplinary team within the organization to coordinate support for participants
- Establish partnerships with landlords and service agencies, and advocate on behalf of participants
- Monitor, evaluate and communicate progress of participants with the participants themselves, team members and managers on a regular basis
- Maintain accurate and confidential electronic and file records, including statistical data
- Conduct crisis intervention as needed
- Attend program-related community, coalition, and committee meetings

QUALIFICATIONS

- Minimum of Bachelor's Degree (B.A.) in Social Work, Counselling or Psychology
- Three (3) to five (5) years' experience working in the field of homelessness, mental health, and case management, or a combination of education and experience
- Demonstrated knowledge of case management process's – eligibility, assessment, planning, implementation, evaluating, and transitioning
- Non-violent crisis intervention (NVC), mental health first aid, suicide intervention, and/or trauma informed training considered an asset
- Ability to work with a participant-centered care philosophy



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- An understanding and experience in working with culturally diverse populations
- Ability to work collaboratively within a larger community system
- Strong ability to effectively resolve and cope with conflict and/or crisis situations
- Knowledge of Indigenous culture
- Knowledge of community resources available throughout Manitoba
- Knowledge of addictions, mental health diagnosis, and co-occurring disorders
- Ability to manage, assess, and work with challenging behaviours
- Highly developed understanding of and proven ability to communicate appropriate professional boundaries
- Excellent interpersonal skills and the ability to form relationships with community members
- Demonstrated ability to apply Harm Reduction strategies in a trauma informed care setting, and Housing First philosophies in day to day support
- Ability to work independently, under pressure, in a team or independent setting
- Computer proficiency in Microsoft Office and any other database software(s) used to track service delivery
- Ability to occasionally flex hours to meet participant needs

ADDITIONAL REQUIREMENTS

- Satisfactory Criminal Record Check with Clear Vulnerable Sector Search and a Clear Adult Abuse Registry Check are required. Employee is responsible for any service charges incurred.
- Valid driver's licence
- Current CPR & basic first aid
- Proof of being fully vaccinated against COVID-19 is required unless accommodated based on a medical contraindication, religion, or another prohibited ground for discrimination as defined under the Canadian Human Rights Act.

APPLICATION PROCESS:

When emailing your application, be sure to indicate the correct position information in the **subject line** when applying. Please include your current availability.

Submit required documentation to	hr@mainstreetproject.ca
Required Documentation	Resume & Cover Letter
Subject Line	MSP Case Worker

Main Street Project recognizes the importance of building a workforce that is reflective of the community it serves, where culture, language and perspectives drive a high standard of care and service. Therefore, preference will be given to Indigenous people and those who reflect the people/population we serve.

Applicants are asked to self-declare in their cover letter along with describing how they meet the above qualifications. We thank all applicants but only those selected for an interview will be contacted.