



JOB POSTING Support Worker

TITLE: Support Worker
WAGE RANGE: \$18.50 - \$20.82 per hour
HOURS OF WORK: Day, Evening and Night shift rotations available

Main Street Project provides a safe place of respite, shelter and support, with dignity and without judgment to individuals in our community experiencing homelessness and addiction. We advocate for a more inclusive society and assist marginalized individuals in making real choices in their lives.

In accordance with Main Street Project Inc.'s (MSP) mission, goals, policies and procedures, the Support Worker functions as a member of a team in providing services designed to assist and support marginalized individuals in meeting their basic needs, and to ensure their safety and well-being.

The Integrated Support Worker maintains the core values of MSP regarding harm reduction, choice, equity, and diversity and encourages individuals in capacity building. The Integrated Support Worker will work with MSP clients in a manner that encourages self-awareness, self-worth, increased independence, and without judgment.

Main Street Project is currently hiring for Support Worker roles in a variety of areas. We're looking for empathetic and enthusiastic individuals to join our team!

KEY RESPONSIBILITIES

- Provide support without judgement for participants accessing Main Street Project's programs and services
- Assist participants in planning, problem-solving, and addressing immediate needs
- Assist in client-centered care plans and provide individual support as required for case management
- Ensure participants understand program area processes and expectations
- Respond to emergency situations; assessing, intervening, and documenting critical incidents
- Monitor the physical safety of participants to ensure they receives medical attention when required
- Ensure participants are informed of internal and external resources, services, and programs and if needed, advocate for clients to access services
- Maintain accurate and confidential electronic and file records
- Collect and submit agency-required statistics on time and with accuracy
- Maintain cleanliness of the program area by following routine cleaning schedules each shift

QUALIFICATIONS

- Relevant education and experience working in the field of human services preferably with adults experiencing homelessness, mental health and substance use issues
- Experience working in an emergency shelter, outreach or residential environment



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- Post secondary education in the field of addictions and mental health is considered an asset.
- Ability to work with a client-centred care philosophy
- Ability to apply Harm Reduction and Housing First philosophies in their day-to-day support of clients
- Knowledge of the effects of poverty and the determinants to health
- Ability to work collaboratively in a mutli-disciplinary team
- Knowledge in the addiction and mental health fields
- Knowledge of Indigenous culture
- Excellent interpersonal skills and communication skills, both oral and written
- An understanding/experience in working with culturally diverse populations
- Proficiency in Microsoft Office
- Experience working with HIFIS considered an asset

ADDITIONAL REQUIREMENTS

- Satisfactory Criminal Record Check with Clear Vulnerable Sector Search and a Clear Adult Abuse Registry Check are required. Employee is responsible for any service charges incurred.
- Valid driver's licence
- Current CPR & basic first aid
- Proof of being fully vaccinated against COVID-19 is required unless accommodated based on a medical contraindication, religion, or another prohibited ground for discrimination as defined under the Canadian Human Rights Act.

APPLICATION PROCESS:

When emailing your application, be sure to indicate the correct position information in the **subject line** when applying. Please include your current availability.

Submit required documentation to	hr@mainstreetproject.ca
Required Documentation	Resume & Cover Letter
Subject Line	MSP Support Worker

Main Street Project recognizes the importance of building a workforce that is reflective of the community it serves, where culture, language and perspectives drive a high standard of care and service. Therefore, preference will be given to Indigenous people and those who reflect the people/population we serve.

Applicants are asked to self-declare in their cover letter along with describing how they meet the above qualifications. We thank all applicants but only those selected for an interview will be contacted.