

main street project

2019/2020

ANNUAL REPORT



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2019/2020

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CHAIR'S MESSAGE

On behalf of the Board of Directors of Main Street Project, I am pleased to present this report for the fiscal year ended March 31, 2020.

Main Street Project continued to deliver on its commitments in 2019-20 by providing shelter and access to services to meet the needs of people experiencing homelessness or substance use disorders in Winnipeg. In addition to shelter and transitional housing, close to 130,000 meals were served, over 105,000 clean needle and harm reduction kits were dispensed, van patrol outreach served over 14,000 clients, and the withdrawal management treatment program admitted more than 1800 clients. The food bank continued to be a popular addition to downtown Winnipeg, the warming and cooling centers were opened as required to provide relief during extreme weather conditions, and seasonal clothing was provided to those in need.

Many milestones and achievements were reached over the past year. These accomplishments were overshadowed, however, by the response to COVID-19 over the last several weeks of the fiscal year and into the current year. So many thanks are due to the amazing staff at MSP, to the agile assistance from government at all levels, to health agencies, to funders, donors, philanthropists, volunteers, building contractors, architects, engineers, financial institutions – all

pitched in to provide or construct greatly expanded space, isolation units, furniture, and protection equipment to prevent or lessen the spread of COVID-19. The incredible generosity of Winnipeggers and Manitobans has never been more evident or more appreciated.

Special thanks are also due to Directors who stepped down or will soon be stepping down from the Board of Main Street Project – Dr. Nichole Riese, Ryan Sneath, Lianne Pereux, Shelly Smith and Jordan Farber. Their contributions and dedication to service were greatly appreciated and we wish them all well in their future endeavours. Thanks too to Rick Lees, MSP's Executive Director over the past four years, for his enthusiastic leadership, his bold vision and his caring service to clients.

Sincerely,

Vince Warden
Chair of the Board of Directors
Main Street Project



VISION, MISSION, GUIDING PRINCIPLES

Main Street Project provides a safe place of respite, shelter and support with dignity and without judgement. We help hold communities by supporting people living with addictions, homelessness, chronic and acute illness and mental and physical health issues. By addressing these principles in each individual's journey, we contribute to the overall quality of life of our community members.

Our vision is that every individual has a safe place to be and the right to self-determination.

Utilizing best practices and providing evidence-informed service, Main Street Project is person-centered and respects peoples' choices. With an approach that reflects housing first, harm reduction and trauma-informed care, MSP meets people where they are at, without judgement. MSP works in collaboration with other stakeholders to ensure that peoples' needs are met by a continuum of service providers.

OUTREACH SERVICES AND

COMPLEX CASE MANAGEMENT WORK

COMPLEX CASE MANAGEMENT

Main Street Project has a talented team of caseworkers and outreach workers, including peer advocates, which provide ongoing support to help individuals identify and meet their self-determined goals.

Working with individuals experiencing varying degrees of acuity that will require different levels of support, Main Street Project's casework team and outreach workers support individuals through a number of different programs by meeting people where they're at and providing support through a lens of evidence-based, trauma-informed and healing-centered care.

Main Street Project's Case Management team provided 1339 transports of clients. These transports and related supports are essential for some clients who do not necessarily have the ability to make it to appointments on their own. This type of support enables those who need to access

appointments for ensuring reliable income, physical and mental health appointments, apartment viewings, accessing furnishings, legal appointments, all while having the support and advocacy from their trusted case worker to assist with navigating sometimes complicated systems.

Main Street Project's Case Management team provided 1832 home visits to community members. Equally important as finding safe and affordable housing is keeping safe and affordable housing. Because of the complexity of the clients Main Street Project supports, our casework team places a strong emphasis on completing home visits regularly to make sure that the clients are coping well in all aspects of their life. These home visits, beyond checking on just their physical and mental well-being, allow case workers to provide life skills coaching such as budgeting, cleaning, nutritional advice, laundry, garbage removal and recycling, and advocacy with landlords. Home visits are vital in providing eviction prevention strategies.

PROJECT BREAKAWAY

Individuals who experience chronic homelessness often have multiple barriers to obtaining stable housing. Project Breakaway is a Housing First initiative that provides intensive case management for chronically homeless individuals in our community. This program is designed to improve the overall quality of life of the individuals in the program, and helps to reduce their dependence on public services. Project Breakaway uses a holistic intensive care model that supports and empowers participants to reach their personal goals. Four caseworkers are dedicated to Project Breakaway and each of them will have a caseload of up to 25 individuals who may be in acute crisis or transitioning with supports to stability.

HOM – HOMELESS OUTREACH MENTOR PROGRAM

Main Street Project's Homeless Outreach Mentor (HOM) team works to develop relationships with anyone who identifies as experiencing homelessness in our community. HOM Workers support these individuals in a carefully planned transition to housing and assist them as they work alongside other community supports to build personal capacity and future successes. HOM workers work cross agency to support each community members' successes as best as they can.

237

Referrals Received

117

New Clients

96

New Housing Secured

Stats are for the 2019/2020 fiscal year

MAIN STREET PROJECT'S COMMUNITY DIVERSION AND VAN OUTREACH TEAM

Since 2018, the Main Street Project (MSP) Van Patrol has been the only consistent outreach service on the road 365 nights per year. The development of a multi-disciplinary Community Diversion Team (CDT) enhances Main Street Project's presence and rapport with individuals who are at urgent risk of becoming homeless or those who are chronically or persistently homeless in the community. This essential mobile and outreach service is doing unique work within the city of Winnipeg. Team members travel throughout all of Winnipeg and outlying communities to assist people under the influence of drugs or alcohol who need help navigating shelter, withdrawal management services, medical services, housing and other programs and resources. Using a client-centered approach, the CDT encourages self-determination and person-centered decision-making. The team seeks to remove barriers for individuals with multiple risk factors by coordinating access to a range of medical, shelter, housing, and addiction programs. Finding someone a safe place to stay creates the opportunity to connect them with the social support that can help facilitate a positive change for them.

Since 2018, the Main Street Project outreach van team has provided voluntary transport in partnership with the City of Winnipeg, in place of Emergency Medical Services (EMS) and Winnipeg Police Services (WPS). This community-based approach is an alternative and more appropriate response to substance use and public intoxication, resulting in reduced pressure on WPS, EMS, Winnipeg Transit, and hospitals. Skilled street outreach workers can deal with complex social situations that are not an emergency warranting police or ambulance, thereby freeing up first responders to attend to other emergencies, while concurrently helping that individual start to get connected to long-term solutions to their homelessness and even connect into shelter if the person is willing to go.

Effective implementation of a continuum of care requires attention to many moving parts, and needs to be provided through a variety of community partners contributing to a larger collective impact. As a central point of triage and in conjunction with coordinated access, the Main Street Project is a model of service that incorporates strategies for supporting healthy social-emotional needs, provide evidence-based services for people who often who need higher levels of support, and incorporate and align these services to be congruent with the larger sector.

VAN PATROL SERVICES



Over **14,000** interactions with community members



Over **27,000** food and beverage items provided



Over **300** rides for people needing transport to a safe location

THE DEVELOPMENT OF A STRATEGY TO SUPPORT UNSHELTERED WINNIPEGGERS

In July of 2019, The City of Winnipeg put out a request for proposal that would have seen the city hire a contractor to collect and dispose of discarded needles, as well as bulky waste found at what they considered temporary homeless encampments across the city. There was much outcry from the public about this RFP and the repercussions this approach would have had for those in Winnipeg experiencing homelessness and who live in the encampments.

Because of this, many stakeholders in the city began meeting regularly to develop a strategy for supporting unsheltered Winnipeggers, such as those living in the encampments.

The strategy, *Kikinanaw Óma, This is Our Home Here*, was developed in partnership with many community stakeholder groups and is available for download at mainstreetproject.ca.

Rather than have police or other city services go to the encampments, it was felt that more meaningful contact would be made if those providing supports worked with a service provider in the homelessness sector, and even further if it was people with lived experience who were doing the outreach. Main Street Project's main role in this is to provide supports to the individuals living in encampments, such as food, water, harm reduction supplies, clothing and blankets.

When a citizen calls 311 to express concern over an encampment and the people living there, 311 dispatches those calls to Main Street Project within a 24 hour period. Main Street Project's outreach team will pay the camp a visit and offer supports as required.

During the 2019/2020 fiscal year, 165 reports were received and triaged from 311 to Main Street Project regarding rough sleepers.

EMERGENCY STABILIZATION

EMERGENCY SHELTER

Homeless shelters play a pivotal role in the homeless systems of most Canadian communities. Being a low-barrier shelter means that Main Street Project accepts people as they are and provides a safe, warm place for those who may have no other option.

Over the last two years, a growing number of homeless shelters have begun to transform from a traditional emergency service approach to a focus on healing-centered engagement approaches.

Alongside other community Shelter partners, Main Street Project committed to joining The Canadian Shelter Transformation Network. This network is comprised of homeless shelter leaders and organizations committed to becoming housing-focused and taking on community leadership roles in ending homelessness.

Canadian shelters now have the ability to access each other's research, skills, know-how, housing and home support expertise and relationships in their community in order to be effective in eliminating homelessness in Canada.

Main Street Project is a participant in the Coordinated Shelter Working Group. This group is comprised of the two other major shelters in downtown Winnipeg, Siloam Mission and Salvation Army, as well as shelters in Northern Manitoba with the support of Manitoba Housing.

MAIN STREET PROJECT AND HIFIS 4

The Homeless Individuals and Families Information System (HIFIS) is a comprehensive data collection and case management system designed to better understand what is happening in our community and provides the different shelters the opportunity to work collaboratively on service provision.

HIFIS supports communities by allowing multiple service providers to access real-time homelessness data and refer clients to the services at the right time. HIFIS 4:

- supports client intake, program assignment and case management
- assists with housing inventory and matching

- offers pre-built and evidence-based custom reports
- includes communication tools to support collaboration
- provides privacy and confidentiality controls to protect data, and
- allows transfer of data to support reporting, analysis, research and decision-making

HIFIS benefits clients, service providers, and the homelessness sector by:

- enabling clients' assessment, prioritization and referral to services at the right time without requiring clients to repeat their stories multiple times
- empowering service providers with reporting tools to increase understanding of local homelessness trends and needs, and
- contributing to a comprehensive portrait of homelessness in Canada, informing evidenced-based policy and decision-making

HOW COVID-19 CHANGED MAIN STREET PROJECT'S EMERGENCY SHELTER SERVICES

Up until the end of the 2019/2020 fiscal year, Main Street Project provided care to Winnipeg's most vulnerable citizens at 75 Martha Street in a 2,100 square foot space.

During the last few weeks of the 2019/2020 fiscal year, COVID-19 hit Manitoba. Main Street Project immediately recognized that the 75 Martha Street facility did not provide adequate room for the appropriate physical distancing required to keep community members and staff safe. The agency immediately acquired new Emergency Shelter space at 72 Martha Street and 190 Disraeli Freeway that would accommodate the physical distancing requirements. Main Street Project also immediately began an emergency renovation of the Mitchell Fabrics building.

COVID-19 really emphasized that Main Street Project has outgrown the shelter facilities at 75 Martha Street. The agency is looking forward to a better and safer future in service provision for Main Street Project's Emergency Shelter.

WARMING CENTRE

Main Street Project's Warming Centre was operational from February 7, 2020 – April 2020

836

of staffing hours spent at the warming centre

403

unique individuals utilized the safe space

40

people on average accessed the space per 8-hour shift

PROTECTIVE CARE

Main Street Project is home to Winnipeg's Protective Care Facility.

Established in 1988, and legislated by the Intoxicated Persons Detention Act (IPDA), the Protective Care facility and the IPDA are the only of its kind in Canada.

Protective Care is a 20 unit facility that provides acute withdrawal management services for people whose primary substance of intoxication is alcohol. An individual staying in Protective Care would be intoxicated to the point that it is not safe for them to be where they are, either for themselves or other people. The individual would need some time to sober up in a safe and secure environment where they are assessed upon intake, assessed throughout their stay and assessed upon release, with the possibility of also being connected to further resources, such as a caseworker. It is important to note that typically in places other than Winnipeg, when someone is arrested for public intoxication, they are put into jail, the incident goes on their record and becomes a justice matter. This method of dealing with public intoxication ties up valuable resources in an already stretched justice system for an issue that is not a crime but rather a health issue.

SO, HOW DOES PROTECTIVE CARE WORK?

When there is a person who is intoxicated in public, such as on the street, or at a sporting event, a party, or even at home, and they are so intoxicated that they are either a danger to themselves and/or other people, the police may be called. Police, Cadets, or RCMP will be sent out to attend to the call with the result of taking the person into custody and bringing them to Protective Care at Main Street Project.

For health and safety reasons, the individual needs to be able to walk themselves into the facility and into the cell where they will be for duration of their stay. If they cannot walk themselves in, it will be determined that Protective Care is not the safest space for them to be and they will be transferred to hospital for emergency services.

Once the individual is brought into Protective Care by the police, they will be asked a number of questions during their initial assessment, including what they have taken in terms of drugs or alcohol. The individual will hand over their personal items, which are safely stored for them until they are released. The individual will be assessed by on-site Winnipeg Fire Paramedic Service Paramedics, who will clear them for their stay at Protective Care. Once they have been cleared, the

police will escort them to their cell, which is essentially a small room with a mat, a roll of toilet paper, and a bottle of water. Once this transfer of care takes place, MSP assumes responsibility for the health and well-being of the individual while they are in the agency's care.

Main Street Project staff conduct health assessments on the individual every 15 minutes. These assessments are done to ensure the individual is breathing, is in the recovery position, and continues to be safe. Main Street Project staff also conduct sobriety assessments on the individuals every hour to determine where the person is at in their withdrawal process. The individual remains in Protective Care until it is safe for them to be released. The average stay in Protective Care is about five and a half hours, with the maximum stay being 24 hours. Once the person is sober enough to safely be released, they have options of either going to their home or other safe place, or they can stay in MSP's Emergency Shelter. Protective Care staff will offer to connect the individual to further resources, if they are willing.

RAPID POINT OF CARE HIV TESTING

Winnipeg Fire Paramedic Service Paramedics who are stationed at Main Street Project may conduct rapid point-of-care HIV testing if a client requests. Rapid point-of-care HIV testing is a method of testing that allows clients to be tested for HIV and receive their results during the same visit, usually within a minute. In the case of a positive test, the individual can be immediately connected to further health resources.

BENEFITS OF PROTECTIVE CARE

Some benefits of Protective Care are:

- It provides a safe space for intoxicated individuals to withdrawal
- It reduces the strain on the justice system (if Protective Care didn't exist these community members would be taken to remand)
- It works to avoid criminal charges for community members, it focuses on the health aspects of intoxication in a judgement-free environment
- It provides resource connection for community members upon discharge, and connects community members with further withdrawal management services if they are ready for that step.

During the 2019/2020 fiscal year, Protective Care provided acute withdrawal management support to over 11,300 individuals requiring assistance.

PEER ADVOCACY AND OUTREACH

Main Street Project believes wholeheartedly in the tremendous importance of employing people with lived experience of mental health issues, addiction and/or homelessness. It has been proven in the homelessness sector that having people with lived experience providing support helps those who are struggling with similar issues feel more seen and understood. The sense of 'you know what I'm going through' and the comfort that can provide to a person cannot be overstated.

Peer advocates offer their lived experience to help other individuals who are struggling to navigate extremely complicated systems that are not typically designed to meet people where they are at. These systems often require individuals to meet specific parameters, regulations and office hours, with little consideration for how challenging this can be for some, especially if they are experiencing a mental health issue or a substance use disorder. Because people with lived experience have typically navigated these same systems while on their own recovery journeys, they are very powerful in getting people the help that they need so that they can move forward.

Main Street Project has Peer Advocates and Outreach Workers providing meaningful support in different roles across the agency. Here are a few of them.

PHIL GOSS IS A PEER ADVOCATE AT MAIN STREET PROJECT

"Peer is a very loaded word. I help people around detox with addictions, housing and support.

My function is around detox and the RAAM (Rapid Access to Addictions Medicine) clinics. I coordinate the beds and the clients and help support RAAM clients when they need.

They'll go to a RAAM clinic, probably to get into detox. It's an easy way for them to get in. Then the RAAM clinics call me and I get the person a bed. I may pick them up from the RAAM clinic. It's faster this way, there's usually no wait. Sometimes maybe a day but it's usually quick.

While they're here, I'll help them with bed dates for treatment centres or even housing and things like that. I do a lot of coordination across the board. I visit them in detox every day, anybody that needs a hello for a bit of support.

RAAM was a new program and it seemed it would be right up my alley. I like helping people. I'm able to offer a bit of common sense and support to people who may be frustrated. I can give them a bit of insight as to the process and what they can look forward to in different treatment centres. I've done all of them. I've either worked at them or I've been a client at them. I know a

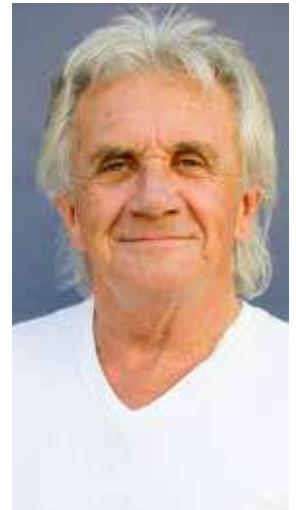
lot of the counsellors and I know a lot of the clients. I've known them for years. I was a client 31 years ago at Main Street Project.

When I meet people, I let them talk. Usually they know that I might have come from a similar background. This is helpful for people. It's a calmness for them if they can talk to somebody that they think has been there. And I have. It's comforting for them to think if this guy can do it, maybe I can too. It's hopeful for them. There's an opportunity for them.

It's very challenging. Sometimes people just can't get it and I know that's how it is. You can't help everybody and that's very difficult because you want to help everybody. It's frustrating.

I think I probably have the best job in the world. This kind of a job is designed for certain kinds of people. We are wrapped around helping people.

Peer advocates are important because they're out and they're amongst the people. Whatever your expertise is, you're out there and you're with the people. It's easier to talk to somebody that has been there."



JACOB KAUFMAN IS A PEER ADVOCATE AND OUTREACH WORKER AT MAIN STREET PROJECT

"I am Jacob Kaufman and I am a Peer Advocate for Main Street Project. My role is working with the community and the people that we serve. I've been with Main Street Project for just over a year.

I advocate for the people that we work with. I go into the community and I give people what they need. I connect them to housing workers and I work with the City (of Winnipeg) to help support the homeless community of Winnipeg.

I get here at 7:00 a.m. Depending on the day, I head out in the van and work with the community to bring them food, water, supplies, whatever they need. I drive them around if they need to get to appointments, fill in caseworker referral forms and other forms with them. Just in general helping them.

Our community that we serve loves this role because I'm not coming at it as any kind of authority figure. I am coming at it as someone who has experience in the field and as someone who's been homeless themselves. Just genuinely wanting to help and treating people like people.

I think that we should have more peers on every shift in every department. Say you're homeless and you just want to talk to someone about what it's like going without food and without shelter, you're able to connect more with someone who's been there, in the trenches. It's unique perspective that others may not have."



GLENN JOHNSON IS A PEER ADVOCATE AND OUTREACH WORKER AT MAIN STREET PROJECT

"My name is Glenn Johnson and I work as a Peer Advocate for Main Street Project. I've been here since September 2019.

I offer support. I'm a pipe carrier in my culture so I try and pass some of these teachings on to the clients in Detox and Mainstay and Shelter.

My day starts pretty early. I don't live too far from here and sometimes I meet up with clients on the street and start talking to them right away.

You try to help people and listen to their story. They might just need an ear that day to get out whatever's bothering them. Just sit and listen. Makes me feel good just to hear them, I don't have to say anything. Sometimes they need that. They don't really associate us as staff. They think we're like them. It makes you more believable and relatable to them. It's a trust issue. Most of these clients, once you've found a little bit of trust with them, they start coming to you often.

My lived experience helps greatly. I don't try to tell them that I have it too and that I went through it too. But if they ask me, I will tell them that I was homeless for while

and I lived with addiction too, but I worked to correct my life and make my life better. This is where I am today and this is where you could be too.

Most of them have barriers. Mental health issue and addiction problems, those are big barriers. Plus being homeless. They don't have a roof over their head that they can use as a base.

These people are human. You can't judge a book by its cover. A lot of these people have good stories too and how they got to their position today. Sometimes it's not their fault why things went bad for them. There's a lot of reasons why they're here. It's not just a single issue. It's mounting problems, personal issues in their homes, jobs. It's a lot of things.

We're here to work for them. That's what we tell them. We're here to work for you. We'll help you.

Just gotta treat people like people because everybody bleeds the same."





RECOVERY HOUSING AT MAIN STREET PROJECT

Main Street Project operates on Housing First principles across the agency, including in its two housing facilities, Mainstay Residence and The Bell Hotel. Housing First is an approach to ending homelessness that centers on moving people experiencing homelessness into safe and stable housing a first step towards recovery.

PRINCIPLES OF HOUSING FIRST

- Rapid housing with supports. This involves directly helping clients locate and secure permanent housing as rapidly as possible and assisting them with moving in or rehousing if needed. Housing readiness is not a requirement.
- Offering community members a choice in housing. Community members must be given a choice in terms of housing options as well as the services they wish to access.
- Separating housing provision from other services. Acceptance of any services, including treatment, or sobriety, is not a requirement for accessing or maintaining housing, but community members must be willing to accept regular visits, often weekly. There is also a commitment to rehousing clients as needed.
- Providing tenancy rights and responsibilities. Community members are required to contribute a portion of their income towards rent. The preference is for a community member to contribute 30% of their income, while the rest would be provided via rent subsidies. A landlord-tenant relationship must be established. Those housed have rights consistent with applicable landlord and tenant acts and regulations. Developing strong relationships with landlords in both the private and public sector is key to the Housing First approach.
- Integrating housing into the community. In order to respond to client choice, minimize stigma and encourage client social integration, more attention

should be given to scattered-site housing in the public or private rental markets. Other housing options such as social housing and supportive housing in congregate setting could be offered where such housing stock exists and may be chosen by some clients.

- Strength-based and promoting self-sufficiency. The goal is to ensure community members are ready and able to access regular supports within a reasonable timeframe, allowing for a successful exit from the Housing First program. The focus is on strengthening and building on the skills and abilities of the client, based on self-determined goals, which could include employment, education, social integration, improvements to health or other goals that will help to stabilize the client's situation and lead to self-sufficiency.

Housing First is a rights-based intervention rooted in the philosophy that all people deserve housing, and that adequate housing is a precondition for individualized recovery journey.

MAINSTAY RESIDENCE TRANSITIONAL HOUSING

The definition of Transitional housing refers to a supportive yet temporary type of living accommodation that is meant to bridge the gap from homelessness to permanent housing by offering structure, right to self-determination, support (for addictions and mental health, for instance), life skills, and in some cases, education and training.

“Transitional housing is conceptualized as an intermediate step between emergency crisis shelter and permanent Housing. It is more long-term, service-intensive and private than emergency shelters, yet remains time-limited to stays of three months to three years. It is meant to provide a safe, supportive environment where residents

can overcome trauma, begin to address the issues that led to homelessness or kept them homeless, and begin to rebuild their support network.” (Homeless Hub)

Main Street Project’s Mainstay Residence is a short-term, 34-bed supervised room-and-board environment that provides a safe, short-term accommodation, meals, and a stable environment for adults who are marginalized/at risk. Community members can live in this transitional housing facility for up to two years as they work towards the goal of independent living. Using both harm reduction and housing first philosophies, staff working in Mainstay Residence actively engage with each individual’s transition plans and goals throughout the duration of their stay. Community members often move on to safe accommodations, long-term supported housing, substance abuse treatment programs, or other appropriate accommodations. Transition workers often accompany clients into the community to support and teach them how to achieve daily living needs including exploring future accommodations, medication administration and home care supports, resources to help manage addictions or illness, and working within a circle of supports to address any and all issues.

THE BELL HOTEL

The Bell Hotel is a glowing example of the evidence-based Housing First approach Main Street Project builds all of the agency’s programs and services upon.

Main Street Project’s relationships with CentreVenture Development Corporation, Winnipeg Housing Rehabilitation Corporation and Winnipeg Regional Health Authority continue to grow stronger because of the similar goal to house first.

Main Street Project’s team works together to deliver health, eviction prevention, harm reduction, life skills, capacity building, counseling, goal-setting and advocacy services through the lens of independence and tenant-defined success.

98% of the people who have moved into The Bell Hotel have remained tenanted. The tenants themselves have identified the unique visitor policy, 24-hour on site support and non-judgmental approach are the keys in building relationships and accessing supports.

MEET KELLY, A SUPPORT WORKER AT THE BELL HOTEL

My name is Kelly and I’m a support worker at The Bell Hotel. I worked in healthcare before for many, many years. But then I went through a pretty traumatic experience. My 18 year old niece was diagnosed with terminal cancer and she struggled for about six or seven weeks and then passed away. She passed away a few days before her 19th birthday.

After that I just wanted to do something to make her proud. She just wanted to help everyone and fix everything. All the problems in the world she wanted to fix. She was just that kind of kid. She was a go-getter. I really wanted to do something that would make her proud. I didn’t want to go back to the traditional healthcare that I was used to because I felt like I outgrew that. I had some coworkers from St. Amant who came to Main Street Project. I was looking at somebody’s Facebook and they had posted some things about Main Street Project and I had never heard of Main Street Project before but my niece, Madison, she didn’t care what people looked like or what their condition was. She just wanted to help everybody and didn’t judge anybody. One of the things that she said to me growing up was “Aunty Kelly, you’re so judgmental.” And I took offense to that. But when she got sick and passed away, I really thought about that and reflected on that and wondered am I am judgmental person? So, it’s almost like I had to prove it to myself that I wasn’t because I don’t feel like I was.



So, I applied to Main Street Project and I started working here and I’ve been pleasantly surprised. I love it. I can’t say enough about how much I love it. I’ve surprised even myself. What I love about it is these guys, their problems make my problems seem insignificant. They really put things into perspective for me. The fact that they’re happy. A lot of them have nothing but yet they’re happy. They’re out there socializing. It makes me realize that some things just don’t matter. With Madison passing away, I’ve really wiped away a lot of the stress that I used to have in my life because it just doesn’t matter, and then working here just solidified those thoughts for me. I don’t have a lot of things to complain about.

I just love getting to know the residents here at The Bell Hotel and playing crib with them. We’d paint nails and sing karaoke with them but since COVID hit, there are a lot of new restrictions in place and so it’s a bit harder to develop relationships with people when you can’t do anything with them.

It’s made me happy because it made me realize I am not judgmental. With these guys, I want to know what brought them here and what happened in their life that maybe caused some trauma. I love hearing their stories.

The people at The Bell Hotel are awesome. I feel like I have empathy for them no matter what happens. I feel empathy for that person. They’re human beings and they should be treated like anybody else.

WITHDRAWAL MANAGEMENT SERVICES

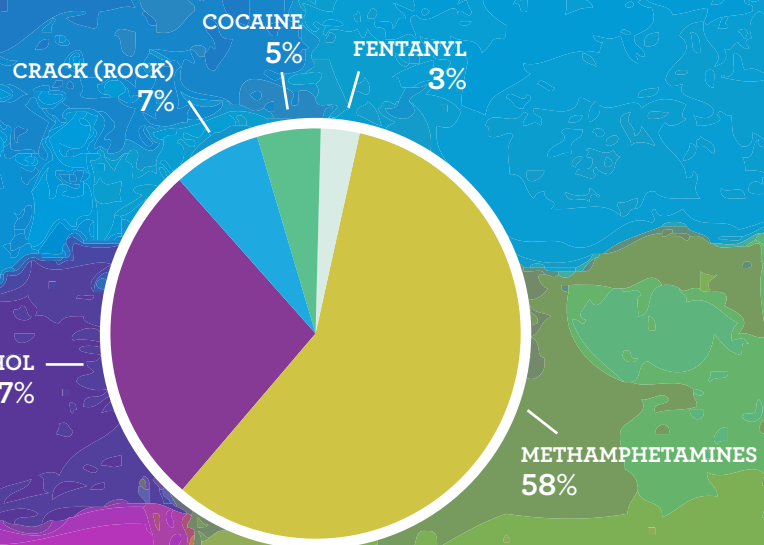
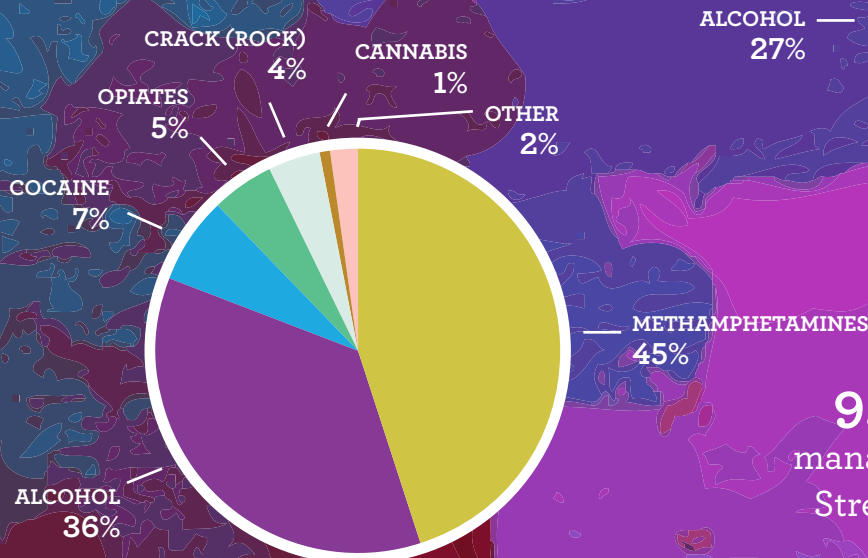
Main Street Project continues to be a leader in providing withdrawal management services to individuals looking for assistance with managing a substance use disorder.

RAPID ACCESS TO ADDICTIONS MEDICINE – RAAM

Back in May of 2018, the Province of Manitoba announced that it would establish five Rapid Access to Addictions Medicine (RAAM) clinics across the province to treat individuals seeking help for substance use disorders.

To help meet this need Main Street Project provides access to 8 total beds available specifically for the RAAM through the agency's men's and women's Withdrawal Management Services facilities. The purpose of these beds is to ensure that those seeking help for substance use disorders can get into withdrawal management as soon as possible. During the 2019/2020 year, 305 individuals were able to quickly access the support they need at Main Street Project through the RAAM clinics.

In the 2019/2020 fiscal year, **895** women received withdrawal management services through Main Street Project's Women's Withdrawal Management Services



950 men received withdrawal management services through Main Street Project's Men's Withdrawal Management Services

Main Street Project's Withdrawal Management Services is an essential program in Manitoba for individuals seeking assistance with a substance use disorder. Beyond providing support with withdrawal management from substances, staff provide other supports such as assisting individuals in developing treatment plans, securing bed dates for treatment facilities, helping them navigate complicated systems and connecting them to casework and other supports.

Here are just a few of the positive success stories that have come from individuals accessing Main Street Project's Withdrawal Management Services during the 2019/2020 fiscal year.

"S" was referred to Withdrawal Management services through a RAAM clinic, however when he presented to MSP he was too intoxicated for admission. Staff were able to support "S" to Protective Care for the night and admitted him into Withdrawal Management Services in the morning. "S" completed his stay at Withdrawal Management Services and went on to treatment at AFM. "S" is currently sober and doing well, he has applied to a sober living facility and is expected to be accepted within the month.

"D" was referred to MSP from RAAM in late January. While with us "D" she informed staff that she had snuck drugs into the unit through her medical device and was not ready for withdrawal management. "D" self-discharged stating that she felt she wasn't ready yet, however 8 days later she reached out to Main Street Project's Peer Advocate asking for help getting back into Withdrawal Management Services. We supported "D" to return and she stayed for an extended

period of time while we helped connect her to treatment. "D" left MSP on April 6, 2020 for AFM programs in Brandon and St. Rose. "D" completed 4 months of detox/treatment and is currently sober and connecting with supports.

"A" had been referred to MSP through RAAM in early March, 2020. After a 9 day stay "A" left withdrawal management to attend treatment at BHF. Unfortunately BHF was not the right fit for "A" and he was readmitted to detox through HSC in late May where he completed a 20 day stay before going to AFM. During his stay with MSP "A" was referred to a case manager who was able to assist him in finding safe and affordable housing for him upon completion of his treatment at AFM. "A" continues to meet with his caseworker regularly and has remained sober since treatment.

"J" attended Withdrawal Management Services through RAAM in April 2019. At the time "J" had a young daughter who was in the care of CFS and she needed to complete treatment to maintain visits with her child. "J" was supported through her stay and moved on to Anchorage for treatment. She remained in contact with the Withdrawal Management Services caseworker and the Peer Advocate who both supported her when she became pregnant shortly after completing treatment. Since her treatment "A" was able to maintain custody of her newborn and regain custody of her older daughter. She is maintaining her housing and is working with the father of her children to build a stable life for her kids. She continues to work with MSP's Peer Advocate.

FOOD AND NUTRITION AT MAIN STREET PROJECT



Doug is Main Street Project's Chef

Food & Nutrition Services is always evolving at Main Street Project.

We are not your typical shelter soup kitchen. While we do offer soup service, we very much view food as an opportunity for building community. Every day, we feed hundreds of people nutritious meals at multiple locations and via our Van Patrol outreach program.

Main Street Project's Food Bank and Essentials Market operates every Thursday morning and facilitates 500-600 shops each month. Our community members are invited to shop our market for groceries and other essential items, free of charge, in a dignified and collegial space. The Food Bank and Essentials Market relies entirely on donations from the public.

Our growth and evolution is fostered by our partnerships. We are grateful for the support of Winnipeg Harvest, Costco Winnipeg East, Food Rescue and our private donors who provide food to Main Street Project.

With the onset of the pandemic in March we pivoted slightly but did not ever suspend services. We were able to do so thanks to the support and guidance from fellow community builders like Gifts of Grace, Chef Ben Kramer and Red River College, and to our incredible volunteers that run the Essentials Market and help prepare nutritious food for our community.

Thank you!



FRONT LINE STAFF STORIES

Main Street Project's frontline staff are the heart of the agency and provide essential life-saving services to individuals who often have no place else to go and no one else to turn to. We thank each and every one of our amazing staff for their hard work and dedication.



STACY IS A SHIFT SUPERVISOR IN SHELTER AT MAIN STREET PROJECT

“I’ve worked here since August 2018. In Shelter, we want to keep people warm and provide them with a safe environment. We provide them with case workers if they need that. We provide them detox forms. Sometimes we’ll recognize someone that seems new and maybe seems a bit lost so we will ask them ‘how’d you get here and is there anything we can do for you’, so that we can guide them to other supports or resources they might need.

We take the time to talk to people. Some people might be having a really hard time, so we engage them in conversation and make them feel not so alone.

Once you get to know the people that are here, they all have a story that is very valid and really touches my heart. They connect with you. If I miss a few days here, I start to miss the community members and I want to make sure they’re okay. They support each other in here. They’re a strong community and they go out of their way to help each other. And they help me. They will clean up and put their dishes away. They really work together as a team.

They’re really good people. They need more understanding from the outside community. I don’t think everyone understands where they’ve come from and what they’ve dealt with. A lot of them feel invisible. Sometimes their voice is not heard. Just acknowledge that they’re there and think about what you can do in the bigger picture. What can we do to offer more warmth and more protection.

“I’ve always had a big heart but I think it’s only gotten bigger from being here. I don’t have a lot but they make me feel aware of what I do have. I try to encourage them that every day is a new day. I try to relate to the individual. Everyone is different and everyone has their own story.”



**HARLEY, IS A
HOM (HOMELESS
OUTREACH
MENTOR)
WORKER AT MAIN
STREET PROJECT**

“HOM is a program where we work towards housing people through connecting them to resources. It’s challenging because we have to connect them with the resources are available.

Getting someone connected with EIA generally takes weeks, getting somebody to obtain identification can also take weeks.

But HOM is so much more than just getting someone EIA and ID and then finding somewhere to live.

Once they’re housed, that’s that’s where the real work begins. It’s not just four walls and a bed to sleep on. As a HOM worker, I feel that it’s very important to continue that support after they’ve received housing so they can maintain that housing.

From our end, it’s making sure they’re connected with primary care, with community mental health, whatever resource that’s required for them. Making sure they’re connected with a nearby pharmacy, making sure they’re getting to their appointments with their doctors and such.

We work with eviction prevention. We do life skills coaching suggestions, so things like taking out the garbage and cleaning up their room, making sure their bills are paid and preventing hoarding. On average, I house five people a month and there’s usually one or two evictions per month. The next step would be to start over again and look for housing. It’s challenging at times.

I had one participant, if we go back to spring, she was in and out of jail and in and out of rehab facilities, very chaotic. Fast forward to now, she’s been in a long-term treatment program since August, so that’s almost half a year sober. She’s very successful. That’s why I work here, those particular stories. It is possible. I know people can change.”



**MAKAYLA IS A
SUPPORT WORKER
AT MAIN STREET
PROJECT**

“I’ve worked here about a year-and-a-half. I work in Shelter. We provide necessities like clothing, hygiene products. We support them by helping them find resources or even just supporting them through an emotional time.

I’m day Shelter. I start at 7:30 a.m., just after people wake up. For a lot of people, especially this time of year, they come to drop in to warm up but a lot of people are up during the night. They might be in the sex trade or a lot of people just don’t find it safe to sleep at night or maybe they got high and they’re up all night, so a lot of them come to sleep during the daytime. They find it safer and more comfortable. They can use the bathroom, have a shower, use the phone, we hold their mail for them and everything in between.

Since working here, I’ve had a very big eye opener for how hard it really is and how creative these guys get when it comes to surviving. It really shows how humans adapt when they need to. It’s really amazing. When I look at my community members, a lot of people see them as addicts or they seem them as homeless or crazy. I see them as trauma and hurt but I also see them as brother, sister, or someone who’s got dreams. I really look up to them. I seem them as amazing survivors of everything.

A lot of the people I work with don’t have very good self-esteem and they don’t feel very worthwhile. Even if it’s just one person, I want to make them feel that they’re human and that they’re important. Everyone deserves kindness and love and being treated like a human.”



JOHN IS A SUPPORT WORKER AT MAIN STREET PROJECT

“I’ve been here about one year. I’ve been working with a different organization where I work with inner-city youths for over six years. From there I was interested in the things that I see down Main Street and trying to change the stigma of how people see and perceive things and try to educate the public about why people

are in the situations they’re in, versus just looking and pointing and not understanding why people are in certain situations.

People have different needs and resources and we try to help people as much as we can. From giving someone a casework referral, to a sandwich, to cleans, to any kind of harm reduction, or a glass of water. There are all different kinds of people that access resources throughout the day.

I think working here has impacted my life in the aspect of understanding more why people are in a certain situation versus just looking and observing. Understanding peoples’ stories and having more of an understanding.

There are things people go through that get them here, childhood trauma, or losing a loved one and maybe not having the proper skills to cope. Peoples’ stories and who they are as a person and why they are in the situation they’re in is important. I don’t think many people just choose to be in these situations. It’s a vicious cycle that many people are caught in. A lot of people don’t understand that.

The new building will be awesome in having more resources for people. You want to help out everybody but there’s only so much space here. It will be great for front-line staff to offer more help to more people. The more space we have, the more people we can help. It’s hard to turn people away, so having more space will have more impact.”



KELLY IS A SUPPORT WORKER AT MAIN STREET PROJECT

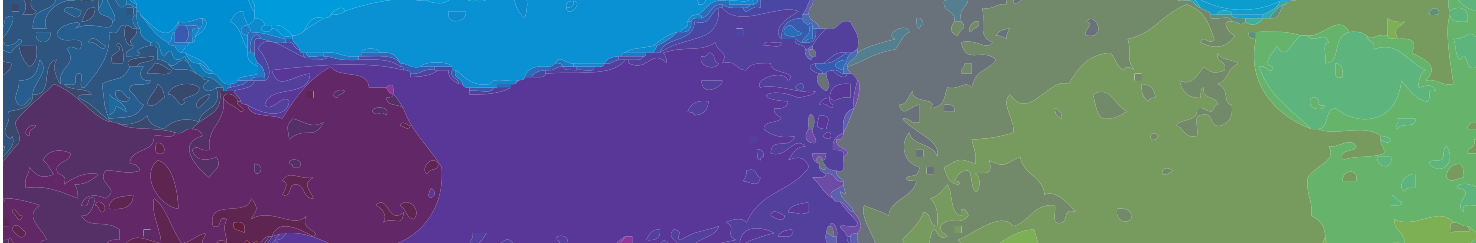
“I work in all departments of Main Street Project. I’ve always known that I wanted to do something to help people. Main Street Project actually helped me decide what I want to do in my life, so I went back to school for social work.

Within Shelter, we’re the face that people see at the beginning of the day and at the end of the night.

Sometimes we support them with their needs, whether it’s helping to get them a caseworker, helping to get them off the street, or providing food. We do as much as we possibly can to help them out. The biggest thing I take from shelter is that when people come in, it’s nice to see friendly faces and somebody that they feel comfortable talking to, or even just being acknowledged by their name. A lot of the times when people are out, they’ll be ignored or walked by on the street but when they come here a lot of us will use their names and they’re not always used to hearing their names.

Working at Main Street Project has really opened up my eyes. We’re so quick to judge when we don’t know much about our marginalized communities. There’s more to it than just meets the eye. I think that for me the impact it’s had is that learning peoples’ stories and hearing about what’s gotten them here has really helped me. There was a conversation between myself and a client that made him feel less than what he was. He said to me “I’m like you, too. I didn’t choose this life.” That conversation has stuck with me. Ever since, I will always make sure that before I say anything, I always say hi, how are you.

For many of the people we serve, the community that they’ve built here is their family. They want to be surrounded by people they are familiar with and that they love.”



PHILANTHROPY AT MAIN STREET PROJECT

In 2016, Main Street Project’s Board of Directors and senior leadership team completed a five-year strategic plan for the organization, which identified a need for creating a fund development plan that included fundraising from the private sector.

Main Street Project began the process of creating public awareness through traditional and social media, agency tours, newsletters, etc., and the success of fundraising has demonstrated that this has been very effective. Once the public had a good understanding of who Main Street Project is and how they could help, public support of the agency has been incredible!

The 2019/2020 year was Main Street Project’s most substantial fundraising year so far, with over \$497,000 raised. Main Street Project is so thankful to its donors and supporters – thank you for your meaningful contributions.

THANK YOU TO MAIN STREET PROJECT’S MAJOR DONORS \$7,500+

Dr. Nichole Riese

FWS Group of Companies

Oxygen Technical Services

Qualico Developments Ltd.

TELUS Friendly Future Foundation

Terry Wuerz & Jackie Dirks

The Winnipeg Foundation

United Way Winnipeg



FWS Group of Companies raised over \$21,000 in support of Main Street Project



Oxygen Technical Services donated \$50,000 to Main Street Project



Telus Friendly Future Foundation provided \$10,000 in funding to support Main Street Project’s Homeless Outreach Mentor Program

HERE ARE A FEW WONDERFUL STORIES OF THE GENEROSITY OF MANITOBANS FROM THE PAST YEAR:



CAREICA HEALTH

Careica Health generously donated funds to Main Street Project's Capital Campaign. Thank you Careica Health!



SARA AND DAN WEDDING DONATION

Sara and Dan got married in the summer of 2019 and rather than accept wedding gifts, they asked their guests to make a donation to Main Street Project. These wonderful folks helped raise \$14,000 for Main Street Project. Thanks Sara and Dan!



KERRY LEBLANC'S JOURNEY TO EVEREST

Kerry made a plan to ride his bike from China to Everest Base Camp and decided to raise funds while doing so. Kerry raised over \$10,000 in support of Main Street Project. Way to go, Kerry!



ELLI'S SOCKTOBER DONATION

Our friend Elli supported our second annual Socktober campaign in her town of Niverville by collecting socks from her classmates, friends and neighbours. Thanks Elli!



JUNEL'S FUNDRAISING RUN

Junel is a local long distance runner who wanted to do something special for his 50th year. He decided to run 50 kilometers 50 times throughout 2020 and raise some funds while he was at it. Throughout the month of January, Junel did each of his runs in support of Main Street Project and raised over \$1,000. Thank you, Junel!



hope
grows
here

Unfortunately, Main Street Project's annual fundraising benefit that was due to take place on March 20, was postponed due to COVID-19. Some of our generous supporters chose to donate their sponsorship dollars and ticket purchases straight to the agency. Thank you for your support during such a challenging time!

Thank you to our event sponsors who converted their sponsorship into a donation:

Bockstael Construction	CIBC
Manitoba Liquor Marts	CMLS Capital
TD Bank	Exchange District Biz
BOMImed	FWS Group of Companies
Northway Pharmacy Broadway	McLaren Hotel
Pratts Wholesale Food Service	Northway Pharmacy Brothers
Tower Engineering	United Boxing Club
Andrea & Jay Myers	

Thank you to our ticket buyers who converted their ticket purchase into a donation:

Alicja Szarkiewicz	Ken St. George
Andy Dutfield	Kim Mulchey
Ben Fry	Maureen Wright
Bounce Design	MGEU
Brian Scharfstein	Patty Rosher
Carl Boodman	Paula Mitchell
Catholic Health Corporation of Manitoba	Phil Goss
Darcy Penner	Randy Tonnellier
Deputy Chief Perrier	Ron & Connie Leopky
Deputy Chief Schmidt	Sam Abbi
Dr. Aoki	Simone Penner
End Homelessness Winnipeg	Social Planning Council
Hollie Andrew	Tahl East
Joel Waterman	Terry Wuerz & Jackie Dirks
Jon Rost	Tom Akerstream
Karen Hurst	Vince Warden
Karyn Glass	Winnipeg Committee for Safety
Kelly Macdonald	The Winnipeg Foundation

This year, hundreds of supporters braved the elements at two peer-to-peer fundraising events. On October 5, our Ride for Refuge cycling event raised funds for Main Street Project's Food Bank and Essential Market. We walked together for Coldest Night of the Year on February 22 to raise funds for Main Street Project's Emergency Warming Centre. Thank you event fundraisers, sponsors, donors and participants!



THANK YOU TO OUR VOLUNTEERS

Main Street Project is so grateful for the many volunteers who give so generously of their time and energy to the agency.

Here are a couple of our fabulous volunteers.

Therasa Hunt – Food Bank Volunteer

My name is Therasa Hunt. I volunteer in the Food Bank every Thursday. I have for almost three years. I started in 2017 right after I retired. I help greet people when they come in. I am a first face they see and I let them know how things work.

I started volunteering here because my daughter worked at MSP. When I was retiring, I was looking for the opportunity to do some volunteer work and she let me know this was available and so I started right away.

When I first started, I remember thinking it was a really great set up. It was so nice to be able to serve the community. Those first few months when I would leave, I would just go “wow” – I was aware of what happened downtown but it’s so much more meaningful to just be in the middle of it, just trying to help. If not helping, just being aware of what happens in other parts of the city than the suburbs.

I think when I first started here, I thought that this was a variation of how food banks work. It wasn’t until I was here for a while that I realized ours is rather unique, and in a great way. I think it gives people dignity to be able to come in and shop in a proper environment. I think that’s really good.

Just recently, during COVID, when we were having to give out the kits (providing hampers rather than providing a shopping experience), I was really happy that we were able to still give out kits and that’s really important, but I can see the difference. I can see the difference between people standing and having food given to them versus being able to come in and shop for what they want.

I like saying hi to the people that I know. It’s exciting for me to get to know people and recognize them. I get a kick out of it when I get to know them and I can say: “Oh, you want cat food today, right?” And they’re like “You remembered!” I see them every week. I like sharing a little bit of personal information with them, like talk about what your day was like and what your cat is like. I think it’s just the interaction with people that I like.

If it’s somebody’s birthday, what we’ve done is if there’s baking available, like a cake then they get a cake and we sing happy birthday. Some of the people get such a kick out of that. And some of the people, they’re so friendly. They make me happy when I see them. I love being here. This really has become a part of what I do and who I am.

It’s just doing good. It’s just helping somebody else, which I think we all should be doing.





VERN WARKENTIN - CLOTHING ROOM VOLUNTEER

What your name? Vern Warkentin

What is your volunteer role at Main Street Project? Clothing Program - receiving, unpacking, sorting and sizing clothing and other donated items, and making them readily available for MSP Staff to access.

How long have you volunteered with Main Street Project? 1 year

Why did you want to volunteer with Main Street Project? Opportunity to work with an organization that provides many valuable services to our homeless community.

Why do you think it's important to volunteer with Main Street Project? The homeless community has many needs that are not being addressed by our various levels of government and their associated programs. This volunteer position allows me to contribute in a small way to the MSP programs.

What are some things you love about volunteering with MSP? Meeting clothing donors, feeling appreciated for the work I do, being in regular contact with fabulous MSP staff who are very considerate and understanding of the needs of the homeless community, also enjoying the limited contact I have with this community.

What are some challenges? Not having clothing supplies to meet the needs during the COVID19 donation suspension, and at all times to have sufficient clothing available and organized in an easy and accessible way for the MSP staff.

What do you want others to know about volunteering here at MSP? A great organization which is very committed to providing a wide range of services, fabulous staff which are understanding of the community they work in, very nice to work with other volunteers, rewarding to know that one can play a role, even a small one, in assisting with services for the homeless.

Anything else you'd like to mention? All Staff, both Administrative and Shelter, have been very supportive and appreciative of my efforts in the Clothing Program, I want to thank them for that.



GIFTS OF GRACE STREET MISSION

Main Street Project is so grateful for the ongoing support of Gifts of Grace Street Mission. This wonderful group of people have been providing weekly meals to our community members for over 8 years now. Thanks for all you do, Gifts of Grace!

DURING THE 2019/2020 FISCAL YEAR, VOLUNTEERS GENEROUSLY PROVIDED OVER

3,500

**HOURS OF SERVICE TO MAIN STREET PROJECT.
THANK YOU TO OUR WONDERFUL VOLUNTEERS!**



CAPITAL CAMPAIGN AND THE MITCHELL FABRICS PROJECT

Main Street Project's response to COVID-19 began mid-March, the tail end of our 2019-2020 fiscal year. And while the portion of time for the year was small, the impact was immense. The federal government approved an emergency advancement of \$2 million earmarked for a 120-bed renovation of the Mitchell Fabrics building located at the corner of Main Street and Logan Avenue. Funding through the National Housing Co-investment Fund that was expected to flow to Main Street Project during mid-2020 was released in March to assist MSP in dealing with the COVID-19 crisis through the immediate increase shelter beds. Given that public health guidelines around social distancing and isolating at home cannot

apply to the homeless sector, MSP worked collaboratively with other organizations, donors and government to immediately acquire the additional space needed to safely physically distance people appropriately and to isolate them when necessary.

March, 2020 was one of the most intense and impactful months for the year, and would go on to influence the future of our ongoing capital campaign for the Mitchell Fabrics project, and the future of our organization and how we support our marginalized community members. We are grateful for our capital campaign donors, and for the outpouring of support we received when the pandemic hit. Thank you.



Main Street Project is grateful to Bockstael Construction for their generous support

MAIN STREET PROJECT'S CAPITAL CAMPAIGN MAJOR DONORS

Canada Mortgage and Housing Corporation - National Housing Co-Investment Fund

The Winnipeg Foundation

Payworks

Bockstael Construction

Wawanesa Insurance

Qualico

Dr. Nichole Riese

The Ed Mousseau Fund

Oxygen Technical Services

FWS Group of Companies

TREK Geotechnical Inc.

Concord Projects Foundation



TREASURER'S MESSAGE

Main Street Project (MSP) incurred an overall surplus on operations of \$1,619 for the year ended March 31, 2020 compared to a deficit of \$86,831 for the previous fiscal year.

MSP has continued to evolve to meet the changing needs of our clients. Towards the end of the fiscal year MSP was faced with challenges due to the global pandemic. Through the generosity and support of our funders, partners and donors we were able to operate additional physical space to allow appropriate social distancing and quarantining. Thank you to the community for your continued support during this difficult time to help our most marginalized citizens.

Looking forward, MSP will have to continue to evolve to meet the needs of our clients in a safe and dignified way. More so than any other year, nobody can predict what this next year will bring. I have confidence that the Board, the leadership of MSP as well as every one of our staff will guide us carefully and safely through this turbulent time. Thank you to the staff and front-line workers of MSP who go above and beyond every day.

Thomas Becker,
Treasurer, Main Street Project



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Report of the Independent Auditors on the Summarized Financial Statements

To the Directors of
Main Street Project, Inc.

Qualified Opinion

The accompanying summarized financial statements, which comprise the statement of operations and changes in fund balances for the year ended March 31, 2020, and related note, are derived from the audited financial statements of Main Street Project, Inc. for the year ended March 31, 2020. We expressed a qualified audit opinion on those financial statements in our report dated May 25, 2020.

In our opinion, the summarized financial statements are a fair summary of the audited financial statements, on the basis described in Note 1. However, the summarized financial statements are misstated to the equivalent extent as the audited financial statements of Main Street Project, Inc. for the year ended March 31, 2020.

Summarized Financial Statements

The summarized financial statements do not contain all the disclosures required by Canadian accounting standards for not-for-profit organizations. Reading the summarized financial statements and the auditor's report thereon, is not a substitute for reading the audited financial statements and the auditor's report thereon.

The Audited Financial Statements and Our Report Thereon

We expressed a qualified audit opinion on the audited financial statements in our report dated May 25, 2020. The basis for our qualified audit opinion is based on the fact that the amortization policy for property and equipment states that the building at 71 Martha Street is being amortized at a rate equal to the reduction of the mortgage principal for the year. In this respect, the financial statements are not in accordance with Canadian accounting standards for not-for-profit organizations.

Management's Responsibility for the Summarized Financial Statements

Management is responsible for the preparation of the summary financial statements on the basis described in Note 1.

Auditor's Responsibility

Our responsibility is to express an opinion on whether the summarized financial statements are a fair summary of the audited financial statements based on our procedures, which were conducted in accordance with Canadian Auditing Standard (CAS) 810, "Engagements to Report on Summary of Financial Statements."

Winnipeg, Manitoba
May 25, 2020

Chartered Professional Accountants

Main Street Project, Inc.**Statements of Operations and Changes in Fund Balances**

Year Ended March 31

2020**2019**

Revenues		
Grants	\$ 6,149,777	\$ 5,665,037
Per diem payments	369,855	347,102
Miscellaneous and other	56,926	-
Donations	485,707	421,909
Loan forgiveness and MHRC subsidy	82,250	94,100
	<u>7,144,515</u>	<u>6,528,148</u>
Expenses		
Advertising	7,646	24,046
Amortization	191,421	171,727
Bad debt	-	23,001
Board	34,391	15,657
Cleaning and staff supplies	55,939	48,506
Client and medical supplies	63,781	45,762
Development	154,864	109,515
Food	262,434	283,577
Fundraising expense	-	93,003
Insurance	21,658	21,899
Minor furniture & equipment	14,534	45,284
Mortgage interest	35,544	37,697
Office	50,486	37,022
Professional fees	106,220	95,389
Program	2,423	33,150
Property tax	20,658	31,678
Rent	66,787	67,752
Repairs, maintenance, and replacements	107,143	152,454
Staff training	16,134	18,134
Telephone and internet	61,171	53,338
Travel	23,297	28,347
Utilities	109,388	128,325
Wages and benefits	5,740,896	5,070,821
	<u>7,146,815</u>	<u>6,636,084</u>
Deficiency of revenues over expenses before other items	<u>(2,300)</u>	<u>(107,936)</u>
Other items		
Interest income	1,396	7,477
Parking lot	2,270	1,300
Miscellaneous and other	253	8,069
Gain on disposal of asset	-	4,259
	<u>3,919</u>	<u>21,105</u>
Excess (deficiency) of revenues over expenses	<u>\$ 1,619</u>	<u>\$ (86,831)</u>
Fund balances, beginning of year	\$ 481,772	\$ 568,603
Deficiency of revenues over expenses	<u>1,619</u>	<u>(86,831)</u>
Fund balances, end of year	<u>\$ 483,391</u>	<u>\$ 481,772</u>

FUNDERS AND PARTNERS

CentreVenture Development Corporation

City of Winnipeg

City of Winnipeg Police Service

Criti Care

Downtown Winnipeg Biz

End Homelessness Winnipeg

Homelessness Partnering Strategy

Manitoba Health, Seniors & Active Living

Manitoba Housing

Province of Manitoba

Reaching Home

Red River College

The Winnipeg Foundation

United Way Winnipeg

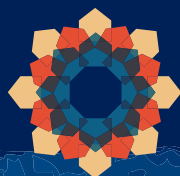
Winnipeg Fire Paramedic Service

Winnipeg Housing Rehabilitation Corporation

Winnipeg Regional Health Authority

Winnipeg Transit

Main Street Project is proud to be a member of the Unsafe Panhandling Committee, Extreme Weather Committee, and the Winnipeg Outreach Network



main street project

mainstreetproject.ca